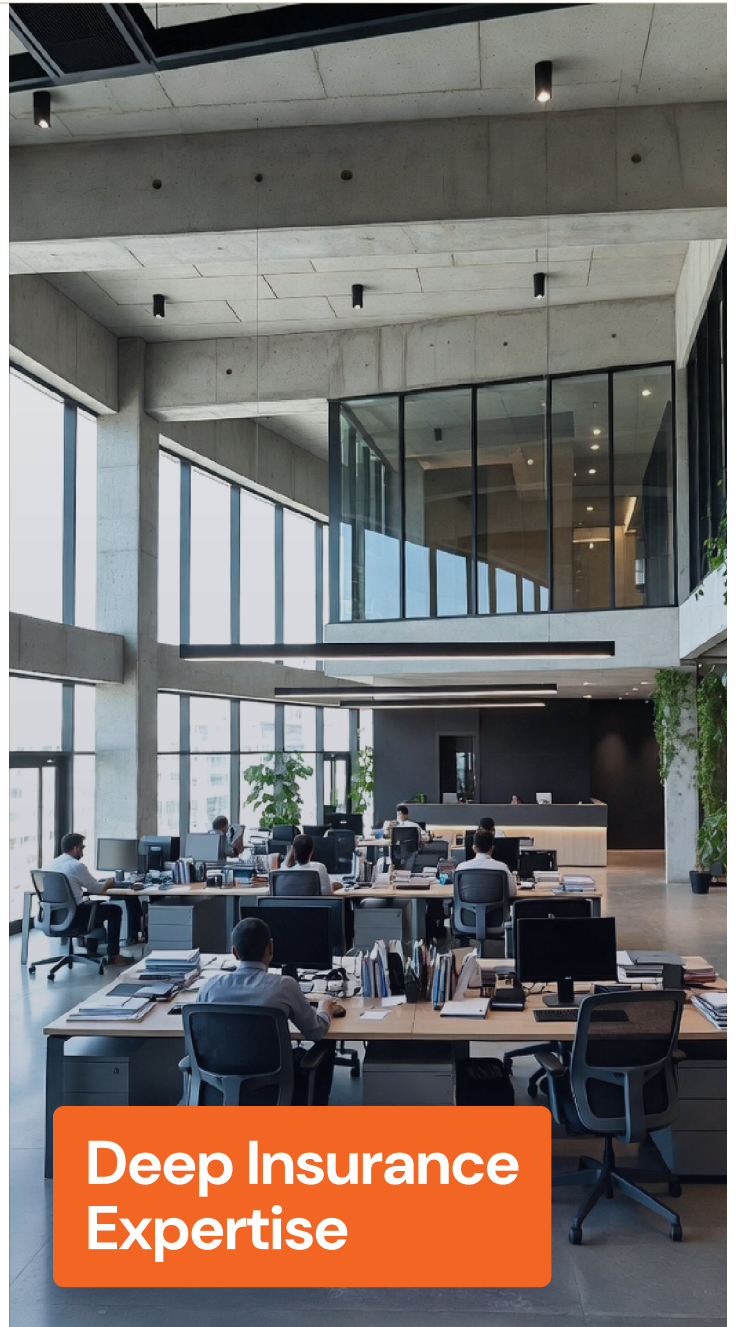


— AN INTEGRATED INSURANCE OPERATIONS  
CAPABILITY

We build your  
insurance  
*GCCs,*  
that power growth,  
scale, and  
*operational excellence.*

Helping brokers, MGAs, reinsurers, and captives create high-performing global capability centers.



**40+**

INSURANCE PROCESSES  
SUPPORTED ACROSS  
OPERATIONS

**100%**

DEDICATED TEAM FOCUS &  
TRANSPARENCY

**80+**

YEARS OF INSURANCE &  
REINSURANCE EXPERIENCE

**1:1**

DEDICATED CLIENT PODS

“ We don't just manage processes, *we create lasting value.* ”

BROKERVERSE OPERATING PHILOSOPHY

THE PROBLEM WE SOLVE

## Your operations are costing you *more than money.*

INSURANCE-NATIVE

Across the insurance ecosystem, growth is increasingly constrained by operational complexity — not strategy, not talent. BrokerVerse changes that.



### Manual Processes

Fragmented workflows slow execution and delay client outcomes.



### Compliance Burden

Rising regulatory demands consume skilled-resource bandwidth.



### Scale Constraints

Growth requires proportional increases in cost and headcount.



### Data Blindspots

Limited visibility into performance, risk, and portfolio data.

THE BROKERVERSE MODEL

## A Global Capability Centre built around *your business.*

GCC APPROACH

An insurance operations partner built by practitioners — not generalist BPO. We design, build and operate dedicated teams that function as a seamless extension of your organisation.



### Dedicated Team

01

Teams that wake up thinking about your business — aligned to your workflows, your goals, your growth.



### Transparency & Control

02

No black boxes. No surprises. Full visibility into every process, every metric, every decision.



### Insurance Native

03

Built by insurance professionals, for insurance businesses — fluent in risk, compliance and claims.



### Technology & AI Led Execution

04

Where smart processes meet the right technology — accuracy, speed and consistency at every touchpoint.



BY THE NUMBERS

An *extension* of your business — not an outsourcer.

**100%**  
PROCESS  
TRANSPARENCY

**100%**  
CUSTOMIZED  
SOLUTIONS





**100%**  
INSURANCE-NATIVE

**0%**  
BLACK-BOX OPS

WHAT BROKERVERSE DELIVERS

## Delivering across *every* business function.

From operations ownership to data, growth enablement and transformation — one integrated capability, four operating pillars.

 <p><b>End-to-End Operations</b></p> <ul style="list-style-type: none"> <li>- Finance &amp; Accounting</li> <li>- Policy administration &amp; lifecycle management</li> <li>- Claims &amp; reinsurance docs</li> <li>- Compliance, KYC/AML</li> </ul>	 <p><b>Data, MIS &amp; Analytics</b></p> <ul style="list-style-type: none"> <li>- Real-time MIS dashboards</li> <li>- Data management &amp; validation</li> <li>- Insight-driven reporting</li> <li>- Compliance data</li> </ul>	 <p><b>Sales &amp; Growth Enablement</b></p> <ul style="list-style-type: none"> <li>- Marketing &amp; proposal support</li> <li>- Pipeline visibility &amp; reporting</li> <li>- Front-end revenue enablement</li> <li>- Renewal &amp; retention ops</li> </ul>	 <p><b>Technology &amp; Transformation</b></p> <ul style="list-style-type: none"> <li>- RPA, OCR &amp; AI workflows</li> <li>- SLA-driven operating models</li> <li>- System integration</li> <li>- Continuous optimisation</li> </ul>
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WHO WE SERVE

## Purpose built for every corner of the *insurance ecosystem*.

<p><b>01</b></p> <p><b>Insurance Brokers</b></p> <p>Complete operations ownership, freeing your best people to focus on client relationships and revenue growth.</p>	<p><b>02</b></p> <p><b>Reinsurance Brokers</b></p> <p>Placement docs, bordereaux management, claims tracking, and process standardisation at speed.</p>	<p><b>03</b></p> <p><b>Managing General Agents</b></p> <p>Policy lifecycle, underwriting support and reporting — scalable operations aligned to your growth.</p>	<p><b>04</b></p> <p><b>Captive Insurance Cos.</b></p> <p>End-to-end operations, compliance, reporting and governance — reducing cost while improving control.</p>
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MEASURABLE VALUES

## From day one — *measurable* values.

Why leading insurance organisations choose BrokerVerse over generalist BPO providers.

<p><b>30–50%</b></p> <p>REDUCTION IN OPERATING COSTS</p>	<p><b>2x</b></p> <p>FASTER TURNAROUND TIMES</p>	<p><b>100%</b></p> <p>AUDIT-READY COMPLIANCE</p>	<p><b>0</b></p> <p>INFRASTRUCTURE INVESTMENT</p>
<p><b>Dedicated, not shared</b></p> <p>Exclusive teams fully immersed in your business — no dilution of focus or quality.</p>	<p><b>Domain depth at every level</b></p> <p>Built by 30+ years of insurance and reinsurance experience across global markets.</p>		



LEADERSHIP

## Practitioner led. *Not process managed.*

Gautam Boda brings 30+ years of experience across insurance and reinsurance broking, with deep expertise spanning brokers, MGAs, captives and global insurance markets. This depth across operations, client servicing and global insurance ecosystems forms the foundation of BrokerVerse – an organisation engineered for Agility, driven by Innovation, and measured by Performance.

*“We don’t just manage processes, we create lasting value through expert talent, leaner costs, and operations built to scale.”*

- 30+ years insurance & reinsurance broking
- Operations & process transformation
- GCC-led operating model design
- Technology-enabled excellence

WHY BROKERVERSE

**Outcome accountability**

SLA-driven delivery with real-time visibility, transparency and governance built in.

**Tech-led, not tech-first**

Automation, AI and digitisation are built into every workflow – not bolted on as an afterthought.

**Scale without overhead**

Grow capacity, compliance and capability without proportional cost or infrastructure.

*Ready to take ownership of your operations? Let’s talk.*



i **AGILITY**

*dedicated, native*



ii **INNOVATION**

*measured, transparent*



iii **PERFORMANCE**

*at scale*